



itSynergy Core Competencies

Microsoft Certified Partner serving our clients since 1997. We sit on the board of the International Association of Microsoft Certified Partners, and the Channel Advisory Council for Windows Small Business Server for Microsoft corporate in Redmond. We have done consulting work for both Microsoft and Cisco as subject matter experts in implementing Microsoft technology for small and medium businesses (SMB), which they define as 5 to 250 PCs. We are one of less than 10 firms selected in the Microsoft Desert Mountain Area as a Field Managed Services Partner, and the only field managed partner focusing exclusively on network infrastructure for SMB companies in the southwest. We are a Microsoft Small Business Specialist, and are the only firm in Arizona with one of only 35 SBS MVPs in the world on staff. We provide our customers with the following services:

- Network Infrastructure Design and Implementation
- Engineering and Proactive Support Services
- Application Development
- Messaging Solutions
- Collaboration and Information Worker Solutions
- Database Design and Modification
- Remote and Mobile Access Design and Implementation including Wireless
- Network, Data, and Email Security, including Security Audits and Hardening
- Secure Access Solutions for Local and Remote Users
- Network Firewall Design, Configuration, and Implementation
- Desktop Client Deployment and Configuration
- Remote Network Monitoring Service, including Inventory and Patch Management
- Network and Application Migration Services

The tools we use to perform the above tasks are as follows:

- Microsoft Windows 2000/2003/R2 Server – including Windows NT 4.0/2000 Migrations
- Microsoft Exchange 2000/2003 Server – including Exchange 5.5/2000 Migrations
- Microsoft Windows Small Business Server 2003/R2 (bundled suite)
- Microsoft SQL Server 7.0/2000/2005 & Access (database)
- Microsoft Windows Mobile (PDA & wireless)
- Microsoft Office (database, knowledge worker tools, development platform)
- Microsoft Visual Studio.Net (programming tools)
- Microsoft Internet Security & Acceleration Server (network security)
- Microsoft Sharepoint Portal Server and Windows Sharepoint Services (collaboration)
- Microsoft Windows XP Professional/2000 Workstation

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