



Consulting Practice Case Study



Mesa Community Action Network

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The itSynergy engagement with Mesa Community Action Network(MCAN) represents the true value of the synergy that can be created when the skills of the total itSynergy team is applied to a particular challenge. The itSynergy team was able to assist MCAN with replacing an outdated database to handle case management written in FoxPro for DOS. In addition, the itSynergy team found MCAN with a Novell 3.x network that had very limited capabilities. Finally, since MCAN is a non-profit organization serving the community, itSynergy had to work within the constraints of a very closely monitored budget environment. itSynergy was able to bring consultants from both our software development and networking practices to the same table with MCAN in order to design and implement a complementary solution that would work together seamlessly, while delivering MCAN new technologies and capabilities, all within budget. The infrastructure team immediately began on a plan to simplify the network structure at MCAN by implementing Microsoft® Small Business Server. At the same time, the itSynergy software analysts began to work with users of the current MCAN case management system to define requirements and a design for a new system using more modern technology. Ultimately, the itSynergy practice was able to deliver a multi-phased project design and implementation, designed to work together from the ground up and give MCAN needed functionality, within a defined budget environment.
